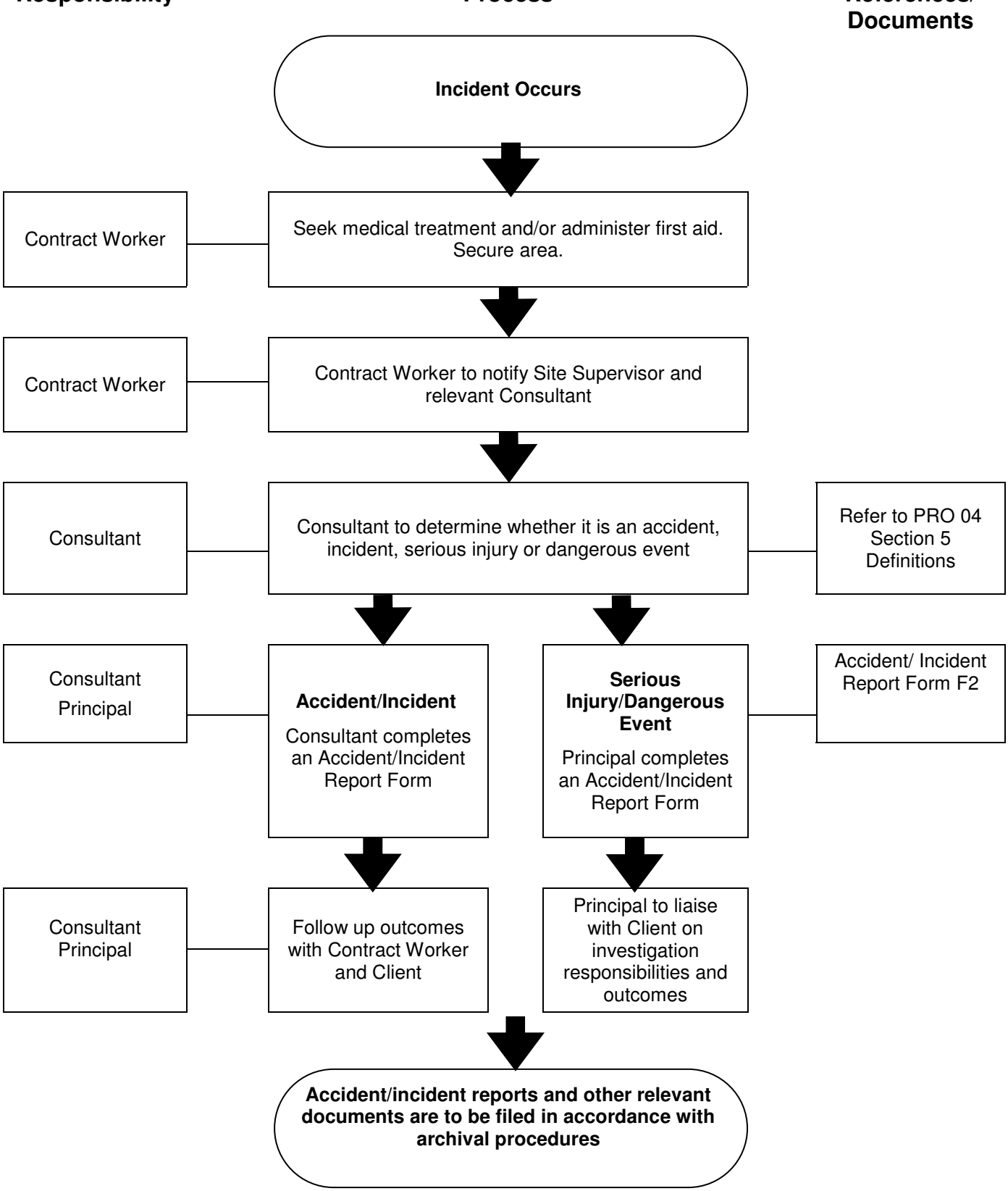Incident Management for Contract Workers PRO 04 F1